ABACUS

Specialists in the Let and Unoccupied Property Market

Information Pack



SALES & MARKETING

Dedicated to the administration of Agencies, marketing and primary point of contact for non-policy specific enquiries.

Tel: 0845 293 0475

Email: agency@sabacus.co.uk

NEW BUSINESS

The team know the property owners market our brokers work within and constantly strive for the fastest quote turnaround and the most competitive premiums.

Tel: 0845 863 9545

Email: quotes@sabacus.co.uk

EXISTING BUSINESS

Answering all policy related enquiries from cover to mid term adjustments to renewals. Efficiency, accuracy and knowledge ensure the team lead the market in terms of service to brokers

Tel: 0845 481 0861

Email: team@sabacus.co.uk

ACCOUNTS

Specialist and personable team ensuring accuracy and the high level of service you expect are maintained at all times.

Tel: 0845 481 0856 Email: accounts@sabacus.co.uk

CLAIMS

The team are there to provide our brokers with a direct and knowledgeable point of contact to ensure each and every claim is resolved to all parties satisfaction and understanding.

Tel: 0845 863 9534 Email: claims@sabacus.co.uk

ABACUS Contact Details

ABACUS www.sabacus.co.uk

Home Log In	Become An Agent	Contact Us	Support		
~	Welcome to ABACUS			Site Login	
	ABACUS offers a rang agent base of professi		Please enter your username and password to log in.		
	Residential Let Prop	erty	Username		
	 Commercial Let Pro 	operty			
 Residential & Commercial Let Portfolios 			Password		
Unoccupied Residential Property Unoccupied Commercial Property					
	 Holiday & 2nd Homes 			Log In	
Terrorism					
	 Legal Protection 			Forgotten your password	
	Legal Protection & Rent Guarantee Tenants Contents	A Product Provider for	Register An Agency		
		INTERMEDIARY SOLUTIONS	Website Support		
		ABACUS is a trac	ding style of Alan Blunden & Co. Ltd Re	gistered in England and Wales No. 347 6249	

ABACUS Website - Access to Instant Quotations and Cover for our range of products.

Online Features

- Instant quotes and cover for
 - Residential Let Property
 - Residential Unoccupied Property
 - Holiday Homes/Second Homes
 - Commercial Let Property
 - Commercial Unoccupied Property
 - Terrorism
 - Home Emergency

- Instant Policy Documentation
- Cover for multiple properties on one policy
- Up to 25% commission
- Range of Voluntary excesses
- Optional addition of Legal Protection Cover
- Optional addition of Rent Guarantee Cover
- Property Owners Liability up to £5million

If you have an existing ABACUS Agency please logon to **www.sabacus.co.uk** for access to our range of products. If you are new to ABACUS or if you have any queries with your access please contact our Sales & Marketing department on **0845 293 0475**.



ABACUS Residential Let Property



Offering you immediate online access to a panel of insurers for residential let property risks at exclusively agreed rates.

Malicious Damage by Tenant covered as STANDARD

Risk Types Available:

- Properties let direct to council
- Properties let direct to housing associations
- Bedsit type properties
- Multi-tenanted houses/flats
- Asylum seeker tenants
- Short term lease
- DSS benefit recipients
- Student tenants
- Professional and retired tenants
- Unoccupied to be let
- Holiday homes
- Contents only option

Package Cover Includes:

- Full standard perils
- Accidental Damage (optional)
- Subsidence
- Property owners liability up to £5,000,000
- Loss of rent (up to 20% of the building sum insured)
- Trace and Access cover

Portfolio Risks

Please submit full details to our New Business Team who will provide the best possible terms using **OUR EXCLUSIVELY AGREED PORTFOLIO RATES** (Online quotations available for up to 10 properties).

Insurers

Ageas Insurance Ltd AmTrust Europe Ltd LV= Covea Insurance Plc Novae Syndicates Ltd – Lead Underwriter Liberty Mutual



ABACUS Commercial Let Property



Offering you immediate ONLINE access to a panel of insurers for Commercial Let property risks at exclusively agreed rates

Try us now on the NEW Commercial Property Owners quote platform with a wide range of acceptable risks at premiums engineered to win you the business

Acceptable Risks:

- Blocks of Flats
- Shops/Offices
- Surgeries
- Restaurants/Cafes/Takeaways
- Public Houses/Wine Bars
- Industrial Estates

Package Cover Includes:

- Accidental Damage
- Property owners liability up to £5,000,000
- Subsidence
- Loss of Rent (Optional)
- Contents Cover (Optional)
- Full Glass Cover (Optional)

- Warehouses
- Manufacturers
- Wholesalers
- Motor Trades
- Vacant Properties
- Commercial Properties including part residential

Portfolio Risks

Please submit full details to our New Business Team who will provide the best possible terms using **OUR EXCLUSIVELY AGREED PORTFOLIO RATES** (Online quotations available for up to 10 properties)

Insurers

AXA Insurance Plc Covea Insurance Plc Ageas Insurance Ltd Novae Syndicates Ltd – Lead Underwriter Liberty Mutual



up to 25% commission

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ABACUS Unoccupied Residential Property



We are pleased to be able to offer 3 separate levels of cover for unoccupied property risks. This product is available online and for every quotation request you submit we will provide you with a quotation for each level of cover available

Risk Types Available:

- To be sold
- Awaiting letting
- To be owner occupied

3 Levels of Cover to Choose From:

Level 1

- Fire, lightning, explosion, earthquake or aircraft
- Subsidence, ground heave or landslip (unless specifically excluded at quotation stage)
- £100 excess increasing to £1,000 in respect of subsidence
- Property owners liability up to £5,000,000

Level 2

- Full Standard cover with cover limited for Theft, Malicious Damage and Escape of Water to £2,500
- Subsidence, ground heave or landslip (unless specifically excluded at quotation stage)

Insurers

Amtrust Europe Ltd Novae Syndicates Ltd – Lead Underwriter Liberty Mutual

- Pending probate settlement
- Contents cover available
- Properties undergoing structural renovations
- £100 policy excess increasing to £1,000 in respect of subsidence
- Property owners liability up to £5,000,000

Level 3

- Full standard cover including theft and malicious damage
- Subsidence, ground heave or landslip (unless specifically excluded at quotation stage)
- £100 policy excess increasing to £1,000 in respect of subsidence
- £250 excess in respect of theft and malicious damage
- Property owners liability up to £5,000,000



ABACUS Unoccupied Commercial Property



We are pleased to be able to offer 3 separate levels of cover for unoccupied commercial property risks. This product is available online and for every quotation you submit we will provide you with a quotation for each level of cover available

Risk Types Available:

- To be sold
- Awaiting letting
- To be owner occupied

3 Levels of Cover to Choose From:

Level 1

- Fire, lightning, explosion, earthquake or aircraft
- Subsidence, ground heave or landslip (unless specifically excluded at quotation stage)
- £250 excess increasing to £1,000 in respect of subsidence
- Property owners liability £2,000,000

Level 2

Full standard cover excluding theft and malicious damage

 Full Standard cover with cover limited for Theft, Malicious Damage and Escape of Water to £2,500

Insurers

Novae Syndicates Ltd – Lead Underwriter Liberty Mutual

- To be renovated
- Contents cover available
- £250 excess increasing to £1,000 in respect of subsidence
- Property owners liability £2,000,000

Level 3

- Full standard cover including theft and malicious damage
- Subsidence, ground heave or landslip (unless specifically excluded at quotation stage)
- £250 excess increasing to £1,000 in respect of subsidence
- Property owners liability £2,000,000



ABACUS UK Holiday Homes



Offering you immediate ONLINE access to a panel of insurers providing full cover throughout the year at exclusively agreed rates

With acceptable risks types including single flats and contents only, this is your true one stop shop with market leading cover and premiums

Risk Types Available:

- Holiday Lets
- 2nd Homes

Package Cover Includes:

- Full standard perils
- Accidental damage (optional)
- Subsidence
- Property owners liability £2,000,000
- Loss of rent or alternative accommodation (up to 20% of the building sum insured)
- Contents cover (optional)
- Standard excess £50 (£1000 subsidence)

Cover for Unoccupied Periods

Full standard perils apply subject to;

- The water being turned off at the mains and all tanks and pipes being drained, OR the central heating system being in continuous operation to maintain a minimum temperature of 60 degrees
 Fahrenheit / 15 degrees Celsius between the 1st of October and the 1st of April inclusive
- Property being secured
- Unoccupied excess £250 (£1000 subsidence)

Insurers

Amtrust Europe Ltd Novae Syndicates Ltd – Lead Underwriter Liberty Mutual



up to 25% commission

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ABACUS Residential Let Legal Protection



Available stand-alone or as an add on to Residential Let Property policies

In the event that your client should be involved in a property dispute or debt recovery (relating to the property insured) then the cost, time and effort of pursuing any legal action against a third party would probably result in a financial loss to the client as well as being very time consuming

Legal protection cover will provide the client with the security and peace of mind should it ever be necessary for the client to have to take such legal action

We provide:

- 24 Hour Help Line
- Legal Cover costs limit of indemnity £50,000 per incident

Acceptable Risk Types:

- Minimum 6 month lease agreement
- Long term leaseholders
- All residential property types including flats
- All tenant types

Important Note:

 Legal cover premiums are calculated per individual lease agreement and not per individual property address

Insurers

Amtrust Europe Ltd



up to 25% commission

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Automatically including Legal Protection for your clients increased peace of mind

Should the tenant default on their rent, the cost of taking the necessary legal action to recover the lost rent is often prohibitive to your client. It may even be that the tenant has absconded and is difficult or impossible to trace. In any event this action may prove too costly and time consuming.

Rent Guarantee will give your Client peace of mind with cover that includes;

- 24 Hour Help Line
- Loss of rent up to £1,000 per month for a maximum of 6 months (or until vacant possession has been attained)
- And because Rent Guarantee is added onto the Legal Protection scheme, the legal expenses incurred with tenant disputes is also covered

Important Notes:

The amount in dispute

 The amount in dispute must exceed £400 and we must be notified within 45 days of the rent payment that has not been paid being overdue

The client must obtain:

The client must obtain at least one satisfactory finance or credit agency reference from a reputable credit referencing agency for the guarantor. If there is no guarantor then this would apply to the tenant.

- The client must obtain at least one written character reference for the tenant(s)
- The client must obtain a minimum of one months rent as a deposit before letting the property to a tenant

We do not require any of the above documentation to be submitted at on cover stage. BUT, in the event of a claim, the insurers will require this documentation and failure to supply this documented evidence will seriously affect the claim.

ABACUS

Insurers

Amtrust Europe Ltd



Comprehensive Terrorism Cover

In most cases, when obtaining a quotation from the insurers for either residential or commercial risks, terrorism cover is not automatically included. We feel that in order to "offer the best advice to your client" a terrorism quote should be obtained and presented to the client at the quotation stage of any property risk or at renewal if applicable. We are able to provide a stand-alone terrorism cover option for both residential and commercial properties even if we do not hold the primary risk.

Cover for the following risk types is available

- Owner occupied residential property
- Residential let property
- Flats
- Shops/offices

Cover Includes:

- Specialist claims team in the event of a loss
- Option to insure loss of rent cover
- Option to include contents cover

- Factories
- Individual industrial units
- Industrial estates
- Any other commercial property type

Insurers

Beech Underwriting



Nil Commission | Net Rated

ABACUS Tenants Contents



Offering your client a protective cover for all their contents as a tenant in rented accommodation.

Ideal for targeting student accommodation in University areas or cross selling to your existing Property Owners book

Standard RISK types available

- Property must be self contained
- If shared accommodation, all tenants must have a joint policy
- Tenants must be UK nationality
- Tenant must have a minimum of a 6 month lease

Please refer any that fall outside of this criteria

Package Cover Includes

- Full standard perils
- Automatic cover for landlords fixtures and fittings (up to 10% of the contents sum insured)
- Legal liability as occupier £2,000,000
- Legal liability for domestic staff £5,000,000

Cover – Optional Extensions

- Accidental damage to contents
- All risks cover (worldwide cover)
- Money credit cards (worldwide cover)
- Pedal cycle (UK only)
- Freezer contents

Insurers

Novae Syndicates Ltd – Lead Underwriter



ABACUS Home Emergency Cover



Covers up to **£1,000** including VAT for emergency situations within your let property.

Cover includes:

- Failure of heating and/or hot water
- Plumbing emergencies
- Drainage emergencies
- Inoperable toilet (if only toilet available in the property)
- Security windows & doors presenting a security risk at the property
- Electrical failure

Policy Benefits include

- Wide range of acceptable boiler types
- UK based emergency helpline
- Up to 5 claims per policy year
- Huge network of contractors, all local engineers
- Assistance 24 hours a day, 365 days a year
- Claims fully managed until completion
- No excess to pay

Insurers

Novae Syndicates Ltd – Lead Underwriter



up to £15 commission

ABACUS Accounts Procedure



You must comply with the following:

- Each month we shall submit a statement of account to you. You will pay to us all premiums on or before the 25th day of the month in which the statement was printed. No allowance shall be made for:
- any arrangement whereby you have allowed credit to the insured
- any delay in your accounting system
- non-payment by customer
- You will notify us immediately if you do not obtain the payment of the premium from the customer by the due date
- All cheques should be made payable to ABACUS (BACS payments are acceptable)
- If, for any reason, you are unable to settle an item please contact our office. We will agree an extended period of credit for this item if a valid query is raised.
- We will not accept any unpaid items unless our office has specifically agreed an extension.
- All renewals falling outside the credit period will be automatically lapsed.
- If the policy is cancelled or lapsed due to non payment it will not be possible to reinstate cover upon receipt
 of a late payment. Where possible a new policy will be issued commencing from the date we receive new
 instructions to provide cover or
 the date that payment is received in our office.

the date that payment is received in our office.

Contact our Accounts Team on:

Tel:	0845 481 0856
Email:	accounts@sabacus.co.uk



Let Property & Commercial Specialists

ABACUS is provided by Alan Blunden & Co Ltd, Baxter Building, 80 Baxter Avenue, Southend on Sea, Essex, SS2 6HZ. Alan Blunden & Co Ltd are authorised and regulated by the Financial Conduct Authority No. 309694.

Full details of the FCA authorisations can be found at www.fca.org.uk